Designed by the architect Renzo Piano, the Shard (1) ... the tallest building in Europe when construction work was completed in 2012. The Shard (2) ... by its name for the reason that it was modelled to look like a shard (οcκοποκ) of glass. There are 87 storeys in total, and three viewing areas high above the City of London are accessible to the public for an entry fee. The main building materials are concrete and glass, with 11 000 individual sheets of glass placed in the best position to reflect sunlight and the sky. This clever use of glass (3) ... the appearance of the Shard to vary according to the weather and the season. Several people (4) ... attempts to climb the Shard, including six female Greenpeace volunteers, all experienced climbers. After finishing their 16-hour climb, the women (5) ... by police, who claimed they (6) ... out a crime in being on the property without permission.

Какое слово (словосочетание) пропущено на позиции (4)?

1) were made 2) were making 3) are made 4) are making 5) have made